

**“What is most Important” Among CSA Stakeholders
Responses from a Few Participants so far**

What are we doing well with CSA and/or in creating a system of care in Virginia?

- ☺ **Original vision** and principles of CSA (*private providers*)
- ☺ **Collaboration** between all stakeholders (*private providers*)
- ☺ **Coordinating service planning** (CSA Coordinators)
- ☺ Bringing public agencies together at the local level (CSA Coordinators)
- ☺ **Providing for** the treatment needs of our **foster care and special education populations** (CSA Coordinators)
- ☺ **Encouraging local creativity and flexibility** (CSA Coordinators)

What do we need to improve?

- ⇒ Ensure all stakeholders **adhere to original vision** and principles of CSA (*private providers*)
- ⇒ **Develop a true system of care.** (*private providers*)
- ⇒ Develop initiatives as part of CSA system, not in competition (*private providers*)
- ⇒ Represent/support/include **families** in the process (CSA Coordinators)
- ⇒ Include all stakeholders and populations (**non-mandated** especially) in CSA (*private providers*);
- ⇒ Improve ability to provide adequate services for youth from urban communities that have a multitude of problems which is difficult with existing CSA non-mandated funds. (CSB)
- ⇒ Develop cost-effective **services** for the chronic, intensive-need youth (CSA Coordinators)
- ⇒ Fund mental health treatment (outside of foster care and special education) (CSA Coordinators)
- ⇒ Prevent out-of-home placements and support less restrictive services (CSA Coordinators)
- ⇒ Develop **better agreement and congruent expectations by local and state agencies** (*private providers*)
- ⇒ **Assess outcomes and utilize data-based service planning** (CSA Coordinators)
- ⇒ Develop a better method of measuring and communicating programs (*private providers*);
- ⇒ **Communicate with the public** around awareness of the program and how to access (CSA Coordinators)
- ⇒ Difficult to tightly manage program with grossly inadequate staffing and **funding for administrative** expenses; amazing what is accomplished (*local government*)
- ⇒ Provide adequate case-management (to implement wraparound service coordination) (CSA Coordinators)

What impact do we want to have for children, families, communities?

- ☹ A supportive and **collaborative system** (from family and provider perspectives.) (CSA Coordinators)
- ☹ CSA to become **child and family advocacy system** rather than financially driven focusing on competing interests (*private providers*);
- ☹ **Decide if service delivery system or cost control** mechanism (*local government*)
- ☹ Adhere to proposed OCS Mission Statement (*private providers*)
- ☹ **Emphasis on permanency** to reduce unnecessary multiple placements (*private providers*)

- ☹☹☹ **Early identification and intervention** with the at-risk population (regardless of categorical determinants) *(CSA Coordinators)*
- ☹☹☹ Cost-effective **service planning based on empirical data** *(CSA Coordinators)*
- ☹☹☹ Use of data-based utilization management *(CSA Coordinators)*
- ☹☹☹ **Adequate case management support** to implement wrap-around services as needed *(CSA Coordinators)*
- ☹☹☹ Ability to **address the treatment needs of all at-risk youth** (consider excluding non-treatment services from CSA) *(CSA Coordinators)*

